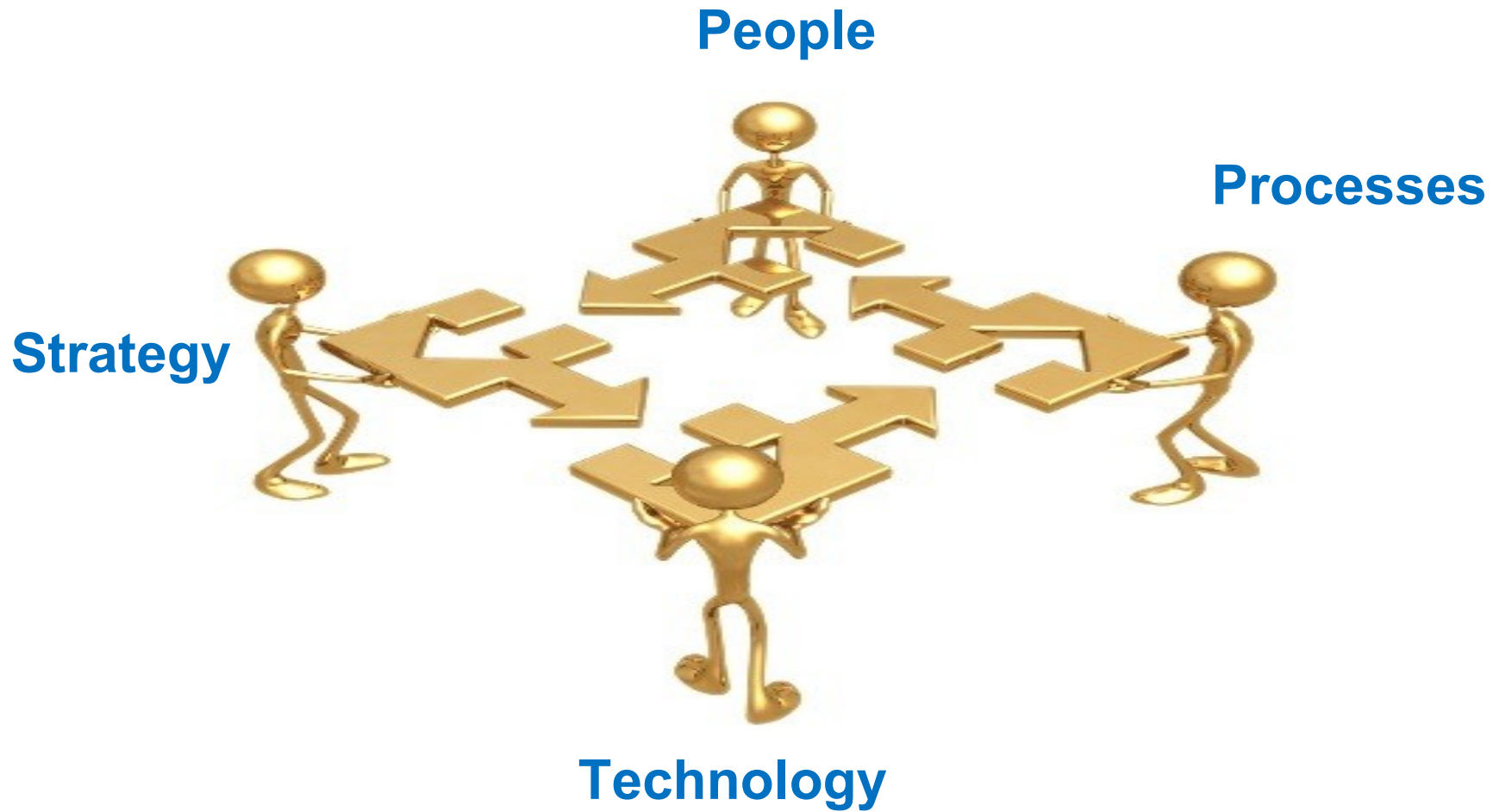


# *Scrum In Action*

## *Lessons learned & New questions*



# *Requirements are important*



# *Today's Word Cloud*

*Scrum*

*Waterfall*

*Kanban*

*Estimating*

*Sizing*

*Sign-off*

*Backlog*

*Product Owner*



# Context

- CPL Recruitment
  - Permanent, Contract & Temp recruitment
  - Offices in several European countries
- Two projects
  - Configuration & rollout of cloud based front office system on Force.com
  - Redesign of Cpljobs.ie
- Key interests
  - Working software
  - Collaboration



# *Scrum Process Overview*

- User stories
  - What, why & how
- Release plan
  - Road ahead
- Sprint planning & grooming the backlog
  - Change is welcome
- Retrospective & demo
  - So did we learn

# *Lessons learned – Front Office*

- User stories
  - Put yourself in the shoes of...
  - Understand requirements & workflow detail
- Release plan
  - Project direction & objectives
  - Road-map
- Sizing
  - Grooming the backlog
  - Clarification
  - Definition of done



# Questions – Front Office

- Estimating vs Sizing
- Sprint display
  - Electronic vs paper
  - Basecamp – cloud based pm service
- Sprint in progress
  - Product owner's input (what's in / what's out)
- Use of Kanban technique
  - Spare capacity close to the end of a sprint

# ***Lessons learned – Website Redesign***

- Persona analysis
  - Excellent basis for user stories
- Sprint planning
  - Helps to get a focus and a starting point
  - Include persona analysis findings
- Focus on working software
  - Can build credibility & confidence



# ***Questions – Website Redesign***

- Completion of wire-frames & templates
  - Waterfall is best ?
- Waterfall or Agile
  - Project sponsorship is key
- Product owner role
  - Needs significant engagement

# *Other Questions*

- Self-organisation
  - Not project management
- Fixed price contracts
  - Compile and review feature backlog
  - Use of story points
  - Agree a credit limit
  - Ongoing review as part of each sprint

# *Thank You Now for Questions*



# Further Information



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[Scrumalliance.org](http://Scrumalliance.org)

[InfoQ.com](http://InfoQ.com)

[Youtube – Agile chalk talk](#)

